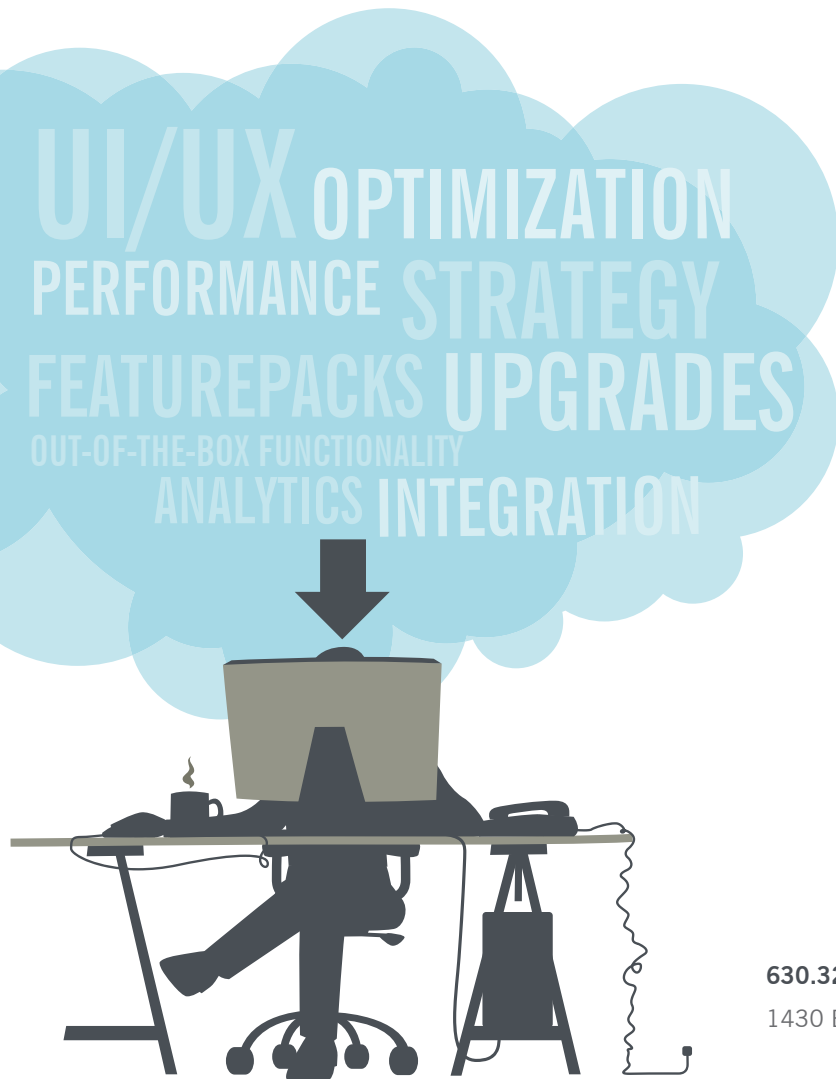


# EaaS

**EXPERTISE as a SERVICE**



## WEBSHERE COMMERCE

*All of the eCommerce expertise you need at your fingertips*

eCommerce site owners have been flocking to infrastructure-, software- and platform-as-a-service for the stability and cost savings they deliver. But to foster a standout business, it's the advanced skills and deep knowledge base – i.e., the people – that truly matter.

That's why we're making our talented team of certified developers available on a subscription basis. With a long-running reputation for enhancing client revenue, they are a highly sought-after group.

## BENEFITS OF SUBSCRIPTION

- Around-the-clock, ongoing access to an experienced and certified WebSphere Commerce team
- A trusted set of advisors who act as an extension, not a replacement, to existing staff
- An internal team that is no longer forced to react to on-demand support calls
- Prompt access to a cumulative knowledge base of more than 45 years of WebSphere Commerce experience
- A valued perspective on business needs and directions – minus the political baggage
- Better budgetary control thanks to predictable, recurring costs

## CONTRACT FLEXIBILITY

- Packages are fully customizable on a volume pricing basis
- Arrangements can be task or project based

***Subscribe to our advanced skill sets today!***

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WebSphere Commerce Subscription Services is defined as consulting and technical support services for the WebSphere Commerce stack (WebSphere Application Server, WC, DB2 database, HTTP server). It also includes application development and integration, testing, trouble-shooting, WC code deployments, installation of WC program temporary fixes ("ptfs"), feature packs and maintenance updates and on-demand support.

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